



SITHGAM022

## Responsible Conduct of Gambling (RCG)

**Develop advanced interpersonal skills to handle high-intensity situations, and promote a culture of responsible gambling.**

**This course is delivered face-to-face and completed in a day.**

### **Our RCG training covers:**

- Different types of gambling in NSW and Australia
- Explore how gambling problems develop and effects on the person, family and community
- Gambling machine laws to ensure a safe, responsible gambling environment
- Identifying approaches to assist, report and monitor patrons when you notice warning signs of problem gambling

### **RCG training is mandatory if your work duties involve gaming machines.**

RCG training applies to:

- Licensees of a full hotel licence
- Secretaries of a registered club
- Staff with gaming machine duties
- Staff who pay out winnings
- Staff who patrol or serve in the gaming machine area

Please visit Liquor and Gaming NSW to confirm which training your license requires [www.liquorandgaming.nsw.gov.au](http://www.liquorandgaming.nsw.gov.au)

**Duration**

**One Day**



**APPROVED  
TRAINING  
PROVIDER**

**RSA and/or RCG  
courses in NSW**

**For Bookings Contact Kirsty Morrissey**

**0417 584 075 | [Kirsty.Morrissey@itfe.edu.au](mailto:Kirsty.Morrissey@itfe.edu.au)**

iTFE is able to deliver this course for groups of 10 or more. For more details, please enquire here.

iTFE has been approved by Liquor and Gaming NSW to deliver Responsible Service of Alcohol and Responsible Conduct of Gambling training in NSW for 2023/24.