1300 659 557itfe.edu.au





Join an exciting industry that offers diversity of work. The Hospitality and Housekeeping sector is always looking for workers.

A training program supporting participants to gain entry level employment in the Hospitality/Housekeeping sector.

- Gain knowledge of the Housekeeping sector and explore exciting employment and career opportunities.
- Gain confidence and develop important skills that will help you to begin a successful career in housekeeping.
- Complete accredited training to support your move into a traineeship.

Day 1

Industry overview
• Potential job roles

Customer service

Team Work and Communication

Day 2

Accredited unit:

SITXWHS005 Participate in safe work practices

Day 3

Housekeeping - Renmark Hotel

- Bed making
- Room cleaning
- Turn down

Coffee Making

- Types of coffees
- Use of machine

Service techniques

Day 4

Accredited unit:

SITXFSA005 Use hygienic practices for food safety

Day 5

Accredited unit:

SITHFAB021 Provide responsible service of alcohol

All sessions face to face 10am – 3pm

Upon successful completion, learners will receive a Statement of Attainment for all accredited training.

Participants must demonstrate appropriate language, literacy and numeracy skills prior to undertaking accredited training. This will be completed in an information, enrolment and LLN session completed the Friday prior to start date.

RTO #6372



Next Course:

Site Contact:

Email: Phone:

